

August 2019

Accounts Turnaround

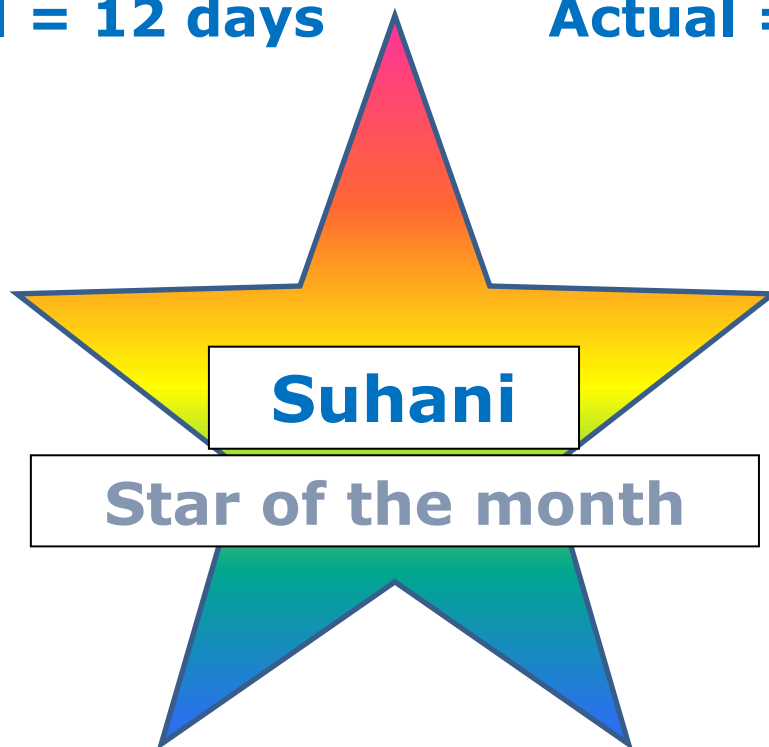
Target = 25 days

Actual = 12 days

Personal tax Turnaround

Target = 25 days

Actual = 41



Client Delight

7 out of 8

(87.5%)